

## **QUESTIONS AND ANSWERS STAF AUGMENTATION FOR EMERGENCY OPERATIONAL SUPPORT – RFP**

Since the state is furnishing the GPS systems for each ambulance and para-transit vehicles, will that data be sufficient for the requirements of Asset/Resource Data set and/or Mission Data Set?

**There will be different levels of data tracking based upon the level of the EMS asset, (ie Federal, State Surge, EMAC etc...) and because of this there may be other information that needs to be gathered, supplied and monitored. The DHH/OPH BEMS TOC leadership will define that data which is necessary for collection and review.**

Will we get access to the GPS system ahead of time and be trained on it?

**Yes, there will be an opportunity for training prior to an event and yes the contractor will have access to the GPS system under the oversight of the TOC leadership.**

From Page 9 – Section (DELIVERABLE 1, Item b)

Does this mean that we have to provide each ambulance with a communication device (portable radio), OR can we use their existing communication via cell phones of ambulance personnel for Voice, TXT Messaging, and email communications?

**No, this does not mean that you will need to supply each vehicle with a communications device. This is to serve as a requirement for the contractor to supply any needed communications equipment they require at the Tactical Operations Center (TOC) to insure the success of the operation.**

From Page 10 – Section (e)

There is a minor contradiction between the two bulleted sections:

“All formal” communications to be logged

“All calls” to be logged

**All calls and communication will be logged, maintained and submitted to designated BEMS personnel.**

**Other questions:**

Vehicle refueling has always been a major challenge. Will the fuel depot locations be announced ahead of time so that we can incorporate the routing of units with fuel depots?

**While refueling is a major concern, the state anticipates that for the majority of the area and time that there will remain available refueling capabilities at local gas stations. However, when fuel is no longer available within an area then YES, the state will set up re-fueling locations and that listing will be made available to the contractor to be reviewed in routing concerns.**

Who controls handling the requests or the demand on the system, meaning... Do we get to dispatch/control the units from a command center structure with a view of the situations, locations, and priority of patients...OR,

**It is not the intent of the Bureau of EMS, through their TOC, to dispatch units to individual calls for service across the state of Louisiana, and if this were to happen it would be the exception and not the rule. The intent of the TOC is to assign units to the regions for the Regional EMS DRC's to utilize in the handling of transportation needs within their regions.**

Will the DRC's have authority as to when/where units go in their areas, thereby creating a situation where they may exist a desperate need for those units which end up sitting idle at the DRC's request?

**The DRC's will have the responsibility for the dispatching of units to calls for service within their respective regions. However, the final authority for change will rest within the DHH OPH BEMS executive leadership team.**

**These individuals will be co-located within the GOHSEP, DOTD, DHH/OPH and EMS EOC's and will maintain an acute awareness of the big picture across the state and any pending concerns. If they were to see fit then units could be requested to be moved from one area into another in order to augment the local capabilities within an affected area.**

What is defined as a first due agency?

**-BEMS is not familiar with the term and this term is not found in the RFP**

Will we be required to provide the methods of communication described in Deliverable 3 item "e"?

**The intent of this section is for the contractor to supply any equipment needed by the contractor for the fulfillment of their independent communications need and not to supply all responding units with that equipment.**

**As an example, if you were to need a special widget to communicate with your home agency or a special computer widget to make contact with your tracking or monitoring system then you would be required to supply that special widget (This is an example and does not imply this statement to be the outline of requirements being widgets).**

What is the budget?

**That is what you are required to tell us in your proposal.**

Is it permissible to partner with prime and sub-contractors?

**The contractor shall not contract with any other party for furnishing any of the work and professional services required by the contract without the express prior written approval of the Department. The contractor shall not**

**substitute any subcontractor without the prior written approval of the Department. For subcontractor(s), before commencing work, the contractor will provide letters of agreement, contracts or other forms of commitment which demonstrates that all requirements pertaining to the contractor will be satisfied by all subcontractors through the following:**

**The subcontractor(s) will provide a written commitment to accept all contracts.**

When is the pre-proposal conference?

**In this instance there will not be a pre-proposal conference.**

Is teleconferencing available?

**Limited teleconferencing could be made available on a case by case basis and with the approval of the BEMS TOC leadership**

How many site locations are there?

**TOC = 1**

**Processing = 2 with a possibility of 3**

**DRC's locations = 9**

**Bus Triage = 1**

Is there an incumbent vendor?

**No, there is not**

What is meant by asset/resource management? Is the state referring to inventoried items such as various supplies, consumable items, etc. or is the state referring to vehicles and personnel?

**This is intended, at this time, to refer to personnel and units assigned to the DHH/OPH Bureau of EMS, in coordination with other agencies overseeing the supplies portion of the process.**

